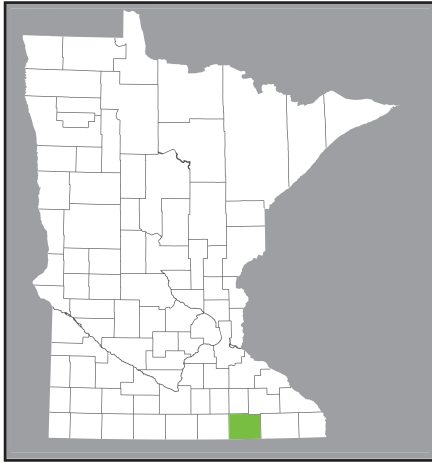




1908 14th St NE
Austin, MN 55912
Phone: 507-433-8886
Email: talk2au@austinutilities.com
Website: www.austinutilities.com

OPERATOR OVERVIEW

Austin Utilities is Municipal Utility providing Natural Gas, Water & Electric services serving the City of Austin and surrounding areas.



COMMITMENT TO SAFETY, HEALTH & ENVIRONMENT

Since 1935 Austin Utilities has continued to provide safe and reliable natural gas to our more than over 10,000 customers and operate and maintains over 178 miles of natural gas distribution mains.

Austin Utilities takes great pride and concern for our customers to provide them with a safe and reliable source of natural gas. Annual natural gas leak surveys are performed on buried pipelines and above ground meter sets. Quarterly each year, meter sets and piping throughout the Business Districts, Schools and Churches are inspected and checked for any potential problems.

HOW DO I RECOGNIZE A NATURAL GAS LEAK?

Your sense of sight, hearing and smell are all ways to identify a natural gas leak.

Look for:

- Dead or brown vegetation spots in lawns or boulevards.
- Dirt being blown into the air.
- Water bubbling at a creek, pond, river or wet flooded area
- Fire or explosion near a natural gas line.

Listen:

- A hissing, blowing or roaring sound.

Smell:

- Sulphur or rotten egg smell.

WHAT SHOULD I DO IF I SUSPECT A LEAK?

- Leave the area immediately
- Do not operate any type of electrical device or source of ignition. This would include telephones, cell phones and light switches
- Do not attempt to make any repairs or extinguish a fire.
- From a remote and safe location immediately call Austin Utilities at 507-433-8886.

Austin Utilities will dispatch a trained Gas Service Technician who will take the appropriate steps to monitor the leak

EMERGENCY CONTACT: (507) 433-8886

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:
Natural Gas 1971 115

MINNESOTA COUNTIES OF OPERATION:

Mower

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

and shut down any equipment or valves to minimize the impact of the leak. Staff is available 24 hours a day, 7 days a week.

CALL BEFORE YOU DIG

Buried utilities could exist just about anywhere you dig. To prevent damage to underground utilities please call Gopher State One Call at 1-800-262-1166 or the "Call before you dig hotline" at 811. Report any damages to the Austin Utilities immediately.



**Know what's below.
Call before you dig.**